

Commonly Asked Questions

Why are some letters in the menus and dialogs underlined?

CDU's Keyboard Power underlines the letters used to select menus and dialog box items directly from the keyboard. For example, to select the File menu, hold down the Shift and Control keys (these are the default modifier keys) and press F. To select the Apple menu, hold down the Mouseless Menus modifier keys and press A. For the Balloon Help menu, the key is ?. For the Application menu, the key is \. For the CDU menu, the key is Space.

Why do I get an unexpected action when I use the hot keys?

Some of CDU's default hot keys could be the same default hot keys as other products. For instance, Command-Option-Shift-B is used by Now Utilities' Super Boomerang to toggle itself on and off. These types of conflicts are unavoidable and can be overcome by reassigning one of the two keys to another key combination. To get a summary of CDU's Hot Keys, click the Hot Keys Summary Button in the QuickConfigure mode or select it from the CDU menu.

Why is the CDU Display not appearing in the Menu Bar?

Some applications use a large amount of menu bar space. CDU removes itself from the menu bar if there is not enough room to fit. Try setting a smaller font size in CDU's Display Panel.

Why doesn't the disk activity indicator appear on my Power Macintosh?

The new SCSI 4.3 manager in the Power Macintosh ROMs is incompatible with the CDU disk activity indicator, so it does not appear. There is no effect on the machine other than the fact that the indicator does not appear.

What happens if I forget my password?

If you forget or lose your password restart the Macintosh with a System diskette. Go into the Security panel and turn off Security until you remember the password. Later, if you still can't remember the password, go into the Preferences folder in your System Folder and drag the CDU Prefs folder into the Trash. You'll have to open the CDU control panel and set up all the settings again.